

Shear Genius Hairdressing **Refund Policy**

We know that your time is valuable, and ours is too. Out of respect for our staff and our other clients, we ask that you give us at least 72 hours notice if you need to cancel an appointment.

All technical appointments (colours, perms) are subject to a £30.00 non-refundable deposit. An appointment cannot be secured until the deposit has been received. Deposits are payable over the phone, via bank transfer or in the salon.

Cancellations made more than 72 hours in advance will receive a 100% refund of the £30 deposit or you can reschedule at no extra cost.

Cancellations made within the 72 hours prior to the appointment will not receive a refund. To rebook another appointment, another £30 non-refundable deposit will need to be taken.

If you cannot make your appointment or need to rearrange, here's how to contact us:

Email: karen.genius@hotmail.co.uk

Salon phone: 01785 819444

If the salon is closed, please leave a message

Whatsapp: 07812241914

Instagram: @sheargeniushairdressing

Facebook: @sheargeniushairdressing